



COMPANY
OVERVIEW

2025
RESULTS AND
ACCOMPLISHMENTS

UNIVERSAL HEALTH SERVICES, INC.

OUR MISSION

TO PROVIDE SUPERIOR QUALITY HEALTHCARE SERVICES THAT:

PATIENTS recommend to family and friends,

PHYSICIANS prefer for their patients,

PURCHASERS select for their clients,

EMPLOYEES are proud of, and

INVESTORS seek for long-term returns.

Our Mission statement has been repeatedly praised by industry experts for being honest and authentic, and for identifying value offered to all key stakeholders from patients and employees to our investors.





OUR IMPACT

2025 BY THE NUMBERS

5.8 million

PATIENT ENCOUNTERS

\$17.4 billion

REVENUES

101,500

EMPLOYEES, GLOBALLY

25,800+

NURSES

\$1 billion

INVESTMENT IN EQUIPMENT,
FACILITY EXPANSIONS
AND RENOVATIONS

31,415

AVERAGE NUMBER
OF LICENSED BEDS

ACUTE CARE

347,700+ inpatient
admissions

1.7 million
patient days

1.7 million ER visits

200,000+ value-based
care lives managed
(by ACOs)

BEHAVIORAL HEALTH

473,000+ inpatient
admissions

6.5 million
patient days

119 outpatient locations

170 inpatient beds added
in new and existing
facilities (U.S.)

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LETTER TO OUR STAKEHOLDERS

Dear Valued Stakeholders,

I am pleased to reflect on another year of significant achievements and growth for Universal Health Services.

Our continued success is grounded in three core pillars: exceptional leadership, a values-driven culture and relentless innovation. These pillars elevate UHS and enable us to provide the highest quality care for the patients and communities we proudly serve.

UHS is one of the nation's largest and most respected healthcare providers, with our subsidiary network including 375 inpatient acute care hospitals and behavioral health facilities and 168 outpatient and ambulatory care centers across the United States, Puerto Rico and the United Kingdom. In 2025, we served patients through 5.8 million encounters.

UHS generated net revenues of \$17.4 billion in 2025, up 9.7% from the prior year. On a same-facility basis as compared to 2024, 2025 net revenue grew 8.5% and 7.7% in the Acute Care and Behavioral Health operating segments, respectively. During the same period, patient volumes increased in each division.

Our growth strategy is focused and clear:

- Investing strategically in our people, cutting-edge technology and advanced equipment;
- Accelerating outpatient services across both operating segments;
- Expanding through new inpatient capacity and de novo facilities; and
- Deploying capital in a disciplined manner for compelling acquisition opportunities in high-growth markets for greater reach and long-term returns.

This approach empowers our facilities to excel both operationally and clinically, ultimately delivering sustained shareholder value.

In the past two years, we've opened two new Acute Care hospitals, with three significant expansions of existing hospitals opening during the first half of 2026. And notably, the new state-of-the-art, 156-bed Alan B. Miller Medical Center in Palm Beach Gardens, FL, will open during the second quarter of 2026.

In Behavioral Health, we're creating significant value across the care continuum – expanding access with de novo facilities like Southridge and Hanover Hill behavioral hospitals, in Byron City, MI, and Bethlehem, PA, respectively, developed in joint-venture partnership with leading not-for-profit health systems.

We've also significantly expanded Behavioral Health outpatient services, through 119 locations currently – including 10 new Thousand Branches Wellness centers in 2025 – with plans to add at least 10 more in 2026.

Our focus remains on accelerating growth, diversifying our payor mix and broadening service offerings to sustain our leadership position as a provider of choice.

Amid a dynamic healthcare environment, UHS is driving innovation at scale by leveraging AI and advanced technologies to enhance quality, the patient experience and operational efficiency. Key initiatives include our collaboration with General Catalyst, leadership in Hippocratic AI for safety-centered AI development, expanded implementations of electronic health records in Behavioral Health and the 2025 rollout of Agentic AI to improve post-discharge support and reduce readmissions.

While AI builds a formidable moat around operational efficiency, its true disruption lies not in replacing the human touch, but in unlocking substantial opportunities for operational efficiency and margin improvement.

I am deeply grateful to our dedicated teams and partners who make these successes possible. We take great pride in the reputation we have built, reflected in the many accolades we achieve annually. Additionally, our facilities are regularly recognized by national, state and local organizations for providing exceptional care, driving innovative practices and dedicating themselves to their communities.

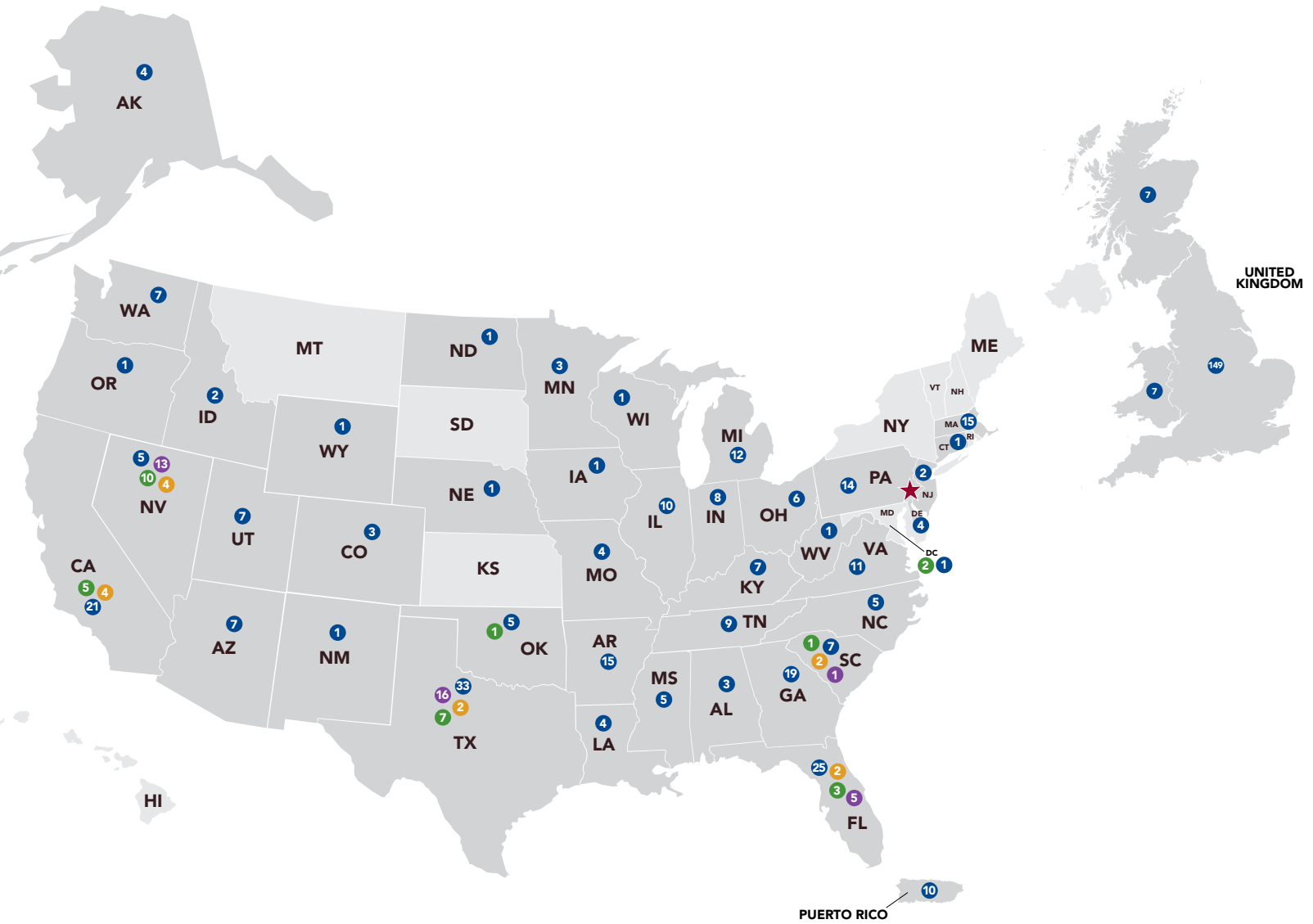
We look forward to building on this momentum in 2026 and beyond, delivering sustainable growth and advancing health and wellness in the communities we proudly serve.

To continued success,

Marc D. Miller
President and Chief Executive Officer

REACHING and SERVING Millions of Individuals

540+ Locations Across 40 U.S. States, Washington, D.C., Puerto Rico and the United Kingdom



- Acute Care Hospitals
- Ambulatory/Surgery Centers
- Behavioral Health Facilities
- Freestanding Emergency Departments
- ★ Universal Health Services, Inc. Corporate Headquarters

To explore our facilities using an interactive map, visit uhs.com/locations



UHS ACUTE CARE DIVISION

Our Acute Care Division closed 2025 on decidedly solid footing, thanks to a year marked by meaningful achievements, measurable outcomes and sustained momentum.

Across 29 facilities, more than 30 Freestanding Emergency Departments and hundreds of additional healthcare access points, our Acute Care Division continued to deliver high-quality care to millions of patients nationwide.

Guided by an unwavering focus on **Quality & Service**, **Operational Efficiency** and **Physician Alignment**, we worked tirelessly towards advancing clinical excellence, elevating patient satisfaction and driving sustainable growth throughout the Division.

We are especially proud to be recognized as providers of choice in communities across the country – a distinction rooted in trusted relationships and compassionate care.

LEADERSHIP in Action: Expanding Access and Building for Tomorrow



“An unwavering commitment to our core priorities of Quality and Service is the foundation of our success – and the force behind our growth. It is this commitment that attracts top physicians, allied medical professionals and caregivers. Our role is to equip them with the support they need to deliver exceptional care every day, and to do so with transparency and integrity.”

EDWARD SIM
PRESIDENT, ACUTE CARE DIVISION



Strengthening Our Network: Openings and Expansions

We continue to expand our impact through both new hospital openings and significant facility expansions.

Cedar Hill Regional Medical Center (CHRMC) opened its doors in April 2025. For the first time in 25 years, Washington, D.C., has a new, full-service hospital. Currently with 142 beds, CHRMC is designed to ultimately expand to 184 beds. This new hospital reflects a dedication

to ensuring that all District residents – particularly those in Wards 7 and 8 – have access to high-quality care within their own community. As part of a growing, integrated network of care that includes **The George Washington University Hospital (GW Hospital)** and **Cedar Hill Urgent Care**, CHRMC is building a legacy of care and connection.

In Nevada, **Henderson Hospital's** 35-bed addition is scheduled for completion in Spring 2026.

Raising the Standard: New Patient Towers in 2026

Expanded capacity and enhanced patient experience await communities in California and Florida.



Southwest Healthcare Inland Valley Hospital New Seven-Story Patient Tower

This ambitious initiative will add 82 new patient beds to meet Riverside County's growing needs. It will also feature advanced clinical technologies and sustainable infrastructure upgrades.



Lakewood Ranch Medical Center New Five-Story Patient Tower

Marking a major advancement in expanding care for a growing region, this new tower will deliver increased capacity, advanced treatment options and greater comfort for patients and their families.



ER at North Valleys, an Extension of Northern Nevada Medical Center

Freestanding Emergency Departments: ER Care That Stands Alone

Timely access to emergency care remains a key component of our healthcare delivery strategy. As of January 2026, our network now includes 35 fully operational Freestanding Emergency Departments (FEDs).

In 2025, our FEDs collectively managed more than 542,000 emergency visits, coordinated nearly 33,000 patient transfers and earned an average cumulative Google rating of 4.7 out of 5 stars.

NOW OPEN! New FED openings since January 2025:

Doctors Hospital Emergency Room Wright Ranch, a Service of Doctors Hospital of Laredo

ER at Desert Springs, an Extension of Valley Hospital

ER at North Valleys, an Extension of Northern Nevada Medical Center

ER at South Summerlin, an Extension of Summerlin Hospital

Northwest Emergency at Eastern, a Service of Northwest Texas Healthcare System

Northwest Emergency at Tascosa, a Service of Northwest Texas Healthcare System

Looking ahead, we anticipate opening additional FEDs, with three currently under construction.

Aligning Providers, Patients, Members and Physician Networks

Prominence Health encompasses Prominence Health Plan, Prominence Accountable Care and Value-Based Enablement. Operating across our affiliated health systems and independent providers, it is focused on driving physician alignment by advancing value-based care initiatives.

Serving 200,000+ value-based lives across four Accountable Care Organizations (ACOs) in three U.S. states, Prominence Health and its clinicians consistently deliver significant cost savings to Medicare.

In 2024, its ACOs collectively achieved over \$100 million in Medicare savings and generated more than \$75 million in shared earnings for 3,000 participating physicians, contributing to a total Medicare savings of over \$600 million since the establishment of the first UHS ACO in 2014.



Prominence Health's Medicare Advantage plans received a 4.5-star quality rating from the Centers for Medicare & Medicaid Services (CMS) for the 2026 plan year. *U.S. News & World Report* also recognized Prominence Health as one of the Best Insurance Companies for Medicare Advantage in Florida, Nevada and Texas for 2026.



Independence Physician Management (IPM), a subsidiary of

UHS, is dedicated to improving care while making it easier for physicians to focus on practicing medicine. It develops and leads physician networks and urgent care clinics that align with our Acute Care and Behavioral Health facilities. With over 1,200 providers spanning more than 60 specialties at more than 140 convenient outpatient locations, IPM acts as a vital link between patients and providers – with a strong reputation reflected in an average 4.6-star Google rating.

YOUR
DESTINATION 
FOR **HEALTHCARE**



“The foundation of our commitment is to care for individuals, families and communities. This new hospital is going to serve many people.”

ALAN B. MILLER

*Founder and Executive Chairman
Universal Health Services, Inc.*

Set to open in Spring 2026, the **Alan B. Miller Medical Center** represents a significant expansion of our commitment to providing high-quality healthcare.

**A New Era of
Healthcare Excellence**

The seven-story hospital in Palm Beach Gardens, FL, named for Alan B. Miller, the Founder and Executive Chairman of Universal Health Services, Inc., will feature private patient rooms within a healing environment designed to meet the needs of this growing community. The hospital will deliver a wide range of acute care services, emphasizing clinical excellence, advanced technology and a true patient-first philosophy.

The campus will include medical office buildings to house specialty services, a helistop and thoughtfully landscaped areas.

As the newest addition to our acute care network, the Alan B. Miller Medical Center underscores our ongoing investment in advancing healthcare delivery.

Built to support the evolving needs of Northern Palm Beach County, it will serve as a premier healthcare destination where comfort, convenience and quality converge.



FAST FACTS

- 365,000 Square Feet
- Seven Stories
- 156 Patient Rooms (including Six Suites)
- Helistop
- 34-Acre Campus
- 800+ Jobs
- Medical Office Buildings for Outpatient Services

ADVANCED HEALTHCARE

- Concierge Services
- Critical Care Services
- Emergency Services
- Heart & Vascular Services
- Imaging Services
- Laboratory Services
- Neurosciences and Stroke Care
- Orthopedics
- Robotic Surgery
- Spine Surgery
- Surgical Oncology
- Women's Health



“From enhanced surgical capabilities to thoughtfully designed healing spaces, every element of the Alan B. Miller Medical Center is setting a new standard for patient-centered healthcare in South Florida.”

GINA MELBY

*Chief Executive Officer
Alan B. Miller Medical Center*



Championing a **CULTURE** of Achievement and Connection

Top Honors for Safety



Eight of our Acute Care facilities have been awarded an “A” grade by The Leapfrog Group, an independent national watchdog dedicated to advancing healthcare quality and safety:

Lakewood Ranch Medical Center

Northern Nevada Medical Center

Sierra Medical Center, an Extension of Northern Nevada Medical Center

Southwest Healthcare Corona Regional Medical Center

Southwest Healthcare Palmdale Regional Medical Center

St. Mary’s Regional Medical Center

Texoma Medical Center

Valley Hospital Medical Center, a Member of The Valley Health System

Lakewood Ranch Medical Center was also recognized as a Top Teaching Hospital by The Leapfrog Group, an award widely acknowledged as one of the most competitive that American hospitals can receive.



Recognized for Outstanding Consumer Experience

In 2025, UHS facilities received nearly 70,000 Google reviews, two-thirds of which were for Acute Care facilities. Due to our commitment to engaging with our patients, Press Ganey named UHS a Human Experience (HX) Guardian of Excellence Award® winner for Consumer Experience for the third consecutive year.

Other Notable Accolades



South Texas Health System Edinburg has been recognized by *U.S. News & World Report* as a Best Regional Hospital for the McAllen metro area for the fourth consecutive year. The

hospital also earned “High Performing” designations for 10 procedures and conditions.

Texoma Medical Center was recognized as a Best Regional Hospital by *U.S. News & World Report* and received additional recognition as “High Performing” for eight procedures and conditions.



Collectively, 16 hospitals across our network, combined, earned nearly 60 “High Performing” designations for procedures and conditions.

The George Washington University Hospital (GW Hospital) earned *U.S. News & World Report’s* 2025-2026 Best Hospitals “High Performing” designation for specialty care in Neurology and Neurosurgery and recognition as a “High Performing” hospital for six procedures and conditions.



In addition, **Centennial Hills Hospital Medical Center, Henderson Hospital, Southwest Healthcare Rancho Springs Hospital, Spring Valley Hospital Medical Center** and **Summerlin**

Hospital Medical Center were each named High Performing for Maternity Care (Uncomplicated Pregnancy) by *U.S. News & World Report*.



GW Hospital was also named to the America’s Best Physical Rehabilitation Centers 2025 list. This prestigious award is presented by *Newsweek* and *Statista*, a leading statistics portal and industry ranking provider.

Real Experiences, Real Impact

Stories Shared by
Our Patients

STRENGTH IN SUPPORT

After being cancer-free for almost five years, Tiawana J. discovered a lump during a breast self-exam. A mammogram confirmed the cancer had returned. She underwent a double mastectomy and began chemotherapy and radiation. “Everyone at **Aiken Regional Medical Centers** is very attentive and helpful. Everyone wants to see you win. Going through chemotherapy and radiation treatments is like walking through fire, but willingly. When I wanted to give up, they convinced me that I could keep going.”



TIAWANA J. – GRATEFUL PATIENT

Aiken Regional Medical Centers
Aiken, SC

HONORING A PATIENT'S FAITH

Octogenarian Frieda B. became one of the oldest patients in the region served by **Southwest Healthcare Temecula Valley Hospital** to undergo a successful minimally invasive lung cancer resection using an approach that was carefully tailored to her personal beliefs, including a bloodless surgery aligned with her faith. Her case underscores the lifesaving impact of early detection and the advanced technologies available at the hospital: “I have the greatest admiration and appreciation for them and for what they did for me.”



FRIEDA B. – GRATEFUL PATIENT *(pictured with pulmonologist David Lee, MD)*

Southwest Healthcare Temecula Valley Hospital
Temecula, CA



FIRST MOMENTS, EXTRAORDINARY CARE

After welcoming a baby boy at **Cedar Hill Regional Medical Center**, Antonia W. and her husband, Bertrand N., left not only with a new beginning, but deeply moved by the support they had received. Bertrand wrote a heartfelt letter to their care team. “Every interaction with every person was mind-blowingly professional,” he writes. “From the security guard who coordinated our arrival, to the nursing staff, to the physicians – the level of care was extraordinary. These individuals are not just doing their jobs – they are transforming lives.”

ANTONIA W. AND BERTRAND N. – GRATEFUL PATIENTS

Cedar Hill Regional Medical Center
Washington, D.C.

FEELING LUCKY TO BE ALIVE

Retired Army Colonel Bill S. woke up dizzy, weak and with arm pain. His son drove him to urgent care, where doctors quickly sent him to the hospital. At **Southwest Healthcare Corona Regional Medical Center**, ER physicians confirmed he was having a heart attack and rushed him to the cardiac catheterization lab. “As soon as they located the blockage and placed a stent, I felt an immediate difference, I could not believe it. I felt like I could breathe again! It was instant pain relief,” he says. “If they did not have that equipment there, I am not sure I would have made it.”



BILL S. – GRATEFUL PATIENT

Southwest Healthcare
Corona Regional Medical Center
Corona, CA

Pioneering **INNOVATION** to Transform the Patient Experience

A Robot's Precision, a Surgeon's Expertise

Since its introduction, robotic surgery has revolutionized a wide range of procedures by empowering surgeons with enhanced precision, control and dexterity. Using specialized instruments and magnified 3D high-definition vision, surgeons can perform complex operations through small incisions, rather than the large incisions often required for traditional surgery.

The benefits of this advanced technology can be significant for patients, including a decreased risk of infection, reduced pain and trauma, less blood loss during surgery and faster recovery times.

Our Acute Care facilities are equipped with approximately 50 robotic surgical systems (as of the end of 2025) installed across 25 hospitals, with more units planned for 2026. Highlights include:

- At **South Texas Health System McAllen** in the Rio Grande Valley, robotic capabilities advanced further with the acquisition of the da Vinci® 5 (DV5™) Robotic Surgical System – the latest robot-assisted surgical technology from Intuitive®.
- **Southwest Healthcare Palmdale Regional Medical Center** also added the da Vinci 5 Robotic Surgical System to their capabilities, the first hospital in Los Angeles County to acquire the latest in robotic technology from Intuitive.

A Regional First in Robotic Lung Cancer Treatment

Southwest Healthcare Temecula Valley Hospital became the first facility in Southwest Riverside County to successfully diagnose and treat stage 1 lung cancer using a groundbreaking combination of Ion® and da Vinci® robotic technologies. The Ion robotic bronchoscopy platform enables physicians to detect lung cancer at its earliest stages through minimally invasive biopsy procedures. When combined with the da Vinci surgical system, this technology provides patients with advanced diagnostic and treatment options.

Advancing Neurological Care With Cutting-Edge Technology

Zachary Levine, MD, Clinical Professor of Neurosurgery at **The George Washington University Hospital (GW Hospital)**, leads the use of MRI-guided High-Intensity Focused Ultrasound (HIFU/ MRgFUS) treatment at the facility. GW Hospital is the first adult-care center in the Metro Washington, D.C., area equipped with this advanced technology integrated with its Intraoperative Magnetic Resonance Imaging (iMRI) System. This innovative, minimally invasive procedure offers patients with essential tremor and Parkinson's disease symptom relief, significantly improving their quality of life.



Enhancing Operational Efficiencies

We are dedicated to continuously elevating the patient experience while optimizing performance and controlling costs. Our focus remains on advancing efficiencies in two areas: labor and supplies.

Throughout 2025, we delivered significant results by:

- Reducing overall costs of salaries, wages and benefits as a percentage of revenue by 3%.
- Reducing supply costs as a percentage of revenue by 5%.

The key to driving these improved outcomes was our performance on these underlying operational metrics:

- Reducing productive hours per acuity-adjusted hours by 1%, building on the significant strides we made in this area the preceding year.
- Shortening average length of stay by 2%.
- Reducing overtime hours by 2% and reducing registry hours by 6%.

These results not only reflect our dedication to optimizing performance but also contribute to enhanced patient care. We look forward to maintaining this momentum in 2026 and beyond, driving further growth and positive impact for our patients and our teams.

Enhancing Patient Engagement and Supporting Bedside Care

Daisy Care is an innovative inpatient mobile application designed to enhance patient engagement while supporting the clinical care team. The app provides patients with real-time access to their daily plan of care, medication information, educational resources, care team details and post-discharge reminders.

By the end of 2025, the app supported over 6,000 users, facilitated more than 55,000 patient logins, received nearly 1,800 patient compliments for care teams and gathered 3,500 care ratings.



Initially deployed across facilities in California, Nevada, Florida

and Washington, D.C., Daisy Care is scheduled for expansion in 2026.

Generative AI Agents Enhance Post-Discharge Patient Engagement

Hippocratic AI, a global leader in safety-focused generative AI for healthcare, and UHS have successfully deployed AI-powered agents to support clinicians with post-discharge patient outreach by phone. This technology is now active across all 29 acute care facilities.

Originally launched at **Sumnerlin Hospital Medical Center** and **Texoma Medical Center**, this innovative program is designed to enhance patient engagement by making follow-up calls, reviewing discharge instructions and helping to detect changes in patient conditions. By delegating these tasks to generative AI agents, clinical teams have gained valuable time to concentrate on high-priority patient care. This initiative exemplifies how advanced technology can augment, rather than replace, the human touch in healthcare delivery.

Harnessing AI for a Second Look

UHS uses SmarterDx's clinical-AI platform to automatically review every patient chart, analyzing 30,000+ data points. This helps close documentation gaps, detect missed diagnoses and generate AI-powered appeals in minutes – reducing clinician workload.





UHS BEHAVIORAL HEALTH DIVISION

As the demand for behavioral health services continues to grow, the Behavioral Health Division is boldly rising to meet the moment. In 2025, we reinforced our leadership position by driving solid growth. The Behavioral Health Division subsidiaries operate hundreds of facilities and locations throughout an expanding network across the U.S. and U.K.

Our unwavering commitment to patient safety and clinical excellence drives consistently strong outcomes and solid financial performance, while providing care for patients across a wide continuum, including inpatient, outpatient, partial hospitalization and virtual settings.

Our dedicated team meets this heightened demand with compassion, working to ensure every patient receives quality treatment. Guided by a culture of empathy and collaboration, we continue to expand access points and advance our vision to be the trusted partner for behavioral health in the communities we serve.

LEADERSHIP in Action: Expanding Access and Building for Tomorrow



“Our commitment to delivering high-quality, outcome-driven behavioral healthcare is driving meaningful progress. Through continued growth, we are positioned to support the communities that need us – helping to shape a brighter future for those in our care.”

MATT PETERSON
PRESIDENT, BEHAVIORAL HEALTH DIVISION

Key Growth Initiatives

Our 2025 openings and expansions demonstrate our ongoing commitment to improving access to care for inpatient services and will be supported through strategic expansions in the outpatient space.

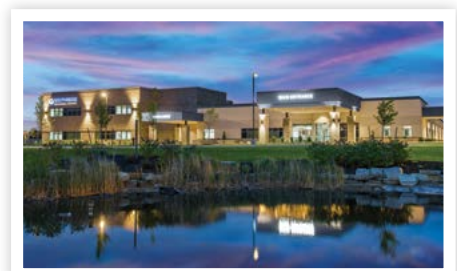
Hanover Hill Behavioral Health, a joint venture of UHS and Lehigh Valley Health Network, part of Jefferson Health, held a ribbon-cutting ceremony in December 2025 and welcomed its first patients in January 2026. The 144-bed facility, located in Bethlehem, PA, offers modern, evidence-based behavioral healthcare. It is expected to ultimately create approximately 400 jobs when fully staffed.



In June 2025, we opened **Sea Grove Recovery** in Mount Pleasant, SC, a 41-bed facility that provides treatment for adults with substance use disorder and co-occurring mental health conditions.

Southridge Behavioral Hospital brings modern, evidence-based behavioral healthcare to the Grand

Rapids region through a joint venture between UHS and Trinity Health Michigan. Licensed for 96 adult beds, the hospital offers individualized treatment with core psychiatric services complemented by art and music therapy, outdoor activities and a focus on comfort and safety.



Excitement Is Building

The following facilities and expansions were recently completed or are coming in 2026:

Cedar Ridge Behavioral Hospital

We broke ground on a new 90-bed building in June 2025 at our existing location in Oklahoma City, OK – an expansion to increase total bed count to 202.

Diamond Grove Center

The Louisville, MS, facility held a ribbon-cutting ceremony in early March 2026 to commemorate the opening of its new 24-bed expansion.

Rivendell Behavioral Health Hospital

At this Bowling Green, KY, location, a new 24-bed expansion opened in September 2025, bringing total capacity to 149.

Three Trails Behavioral Hospital

Currently under construction and slated to open in late 2026, this 120-bed, 88,000-square-foot facility in Independence, MO, will provide inpatient care for all ages.

CYGNET 2025: Excellence, Impact and Growth



“In 2025, we maintained top-tier quality ratings, strengthened clinical standards, achieved key accreditations and integrated more individuals into our care. By extending our footprint to support more people, we have not only grown but also set a benchmark for ‘best-in-class’ care.”

PROFESSOR TONY ROMERO
CEO, CYGNET – UNITED KINGDOM

Expansion and Growth

In a year defined by service excellence, strategic growth and a steadfast commitment to quality, we expanded to provide specialist inpatient and residential care to even more people across the UK.

In 2025, we opened the following:

- At **Cygnet Kenney House** we collaborated with the National Health Service (NHS) to develop a 44-bed specialist service for women, offering care ranging from psychiatric intensive care to rehabilitation and recovery.
- Our 31-bed service in Staffordshire, **Cygnet Hospital Kidsgrove**, provides a stabilizing environment for women experiencing an acute episode of mental illness, as well as those with other needs.
- **Cygnet Elowen Hospital** in Derbyshire offers a care pathway tailored for adults with eating disorders and complex personality disorders.
- Alongside our new builds, we also acquired **Newton House**, a 21-bed inpatient rehabilitation service for men and added to the portfolio for future developments.

Our Social Care division delivered a step-change in its growth, strengthening national capacity and expanding access to care for adults with complex needs. Through three acquisitions, Cygnet Social Care welcomed 10 new homes and 157 new beds to the division.



Awards and Recognition

We are proud that Cygnet’s performance was recognized through 14 prestigious industry awards, including:

- Hospital Group of the Year (LaingBuisson Awards)
- Specialist Care Provider of the Year (HealthInvestor Awards)
- Best Neurological Care Provider (Neurological and Complex Care Awards)
- Low Cost-High Impact Award (Design in Mental Health)

We remain focused as we look forward to 2026 – a year during which we will drive further expansion, deepen our partnerships and continue to deliver the exceptional outcomes that define our organization.

SERVICE USER FEATURE

For Ella, 27, her battle with anorexia and a personality disorder began in her teenage years.

“It crept in slowly, one unhealthy habit at a time. It got in the way of relationships. I avoided social gatherings and isolated myself.” Ella was admitted to Cygnet Nield House in July 2023. Staff supported her with therapeutic interventions, including meal-time support plans. Ella was discharged in 2025 and returned to living independently. “Cygnet staff kept me safe when I was at my lowest. I feel hopeful about my future and finally feel like I can live life without food holding me back.”

ELLA
Cygnet Nield House
Crewe, England

Accelerating Our **OUTPATIENT STRATEGY**

Through investing in outpatient services across the Behavioral Health Division, we are enhancing our commitment to providing comprehensive and accessible care. Our growing national network reaches more individuals in need, meeting the rising demand with high-quality, evidence-based treatments that deliver measurable results.

Scaling Innovative Care Models to Reach More Communities

During 2025, we launched an additional 25 **Branches** outpatient locations under the licenses of 15 existing behavioral health facilities. These programs offer less-intensive options than those provided during inpatient hospitalization and can serve as a “step-down” for patients transitioning from inpatient care.



Thousand Branches Wellness Chicago Loop, which opened in September 2024, is one of several Thousand Branches Wellness locations that offers both in-person and virtual services.

The **Thousand Branches Wellness** brand, aspiring to provide care for thousands of patients through thousands of programs across our network, debuted in 2024. We grew from four locations to now 16, including virtual services. These freestanding outpatient behavioral healthcare facilities provide additional care points, often in new geographies nationwide. We anticipate opening at least 10 new Thousand Branches Wellness locations in 2026.

Growing Outpatient Options for Recovery

2025 also brought growth in outpatient services for those seeking treatment for substance use disorder (SUD) and/or co-occurring disorders. **Foundations Recovery Network** expanded its outpatient offerings with the opening of outpatient-only facilities at **Skywood Outpatient Lansing** and **Skywood Outpatient Grand Rapids**.

Foundations Health offers opioid treatment services through medication-assisted treatment (MAT), outpatient counseling, psychiatric care and aftercare support. Expansion in 2025 included the opening of **Foundations Health Petersburg** in April 2025.

Branches locations at secondary sites allow those seeking care to “step-in” to treatment at a location away from a hospital campus. The following were some of our 2025 openings:



Opened in Florida
(March 2025)



Opened in Michigan
(June 2025)



Opened in Washington
(August 2025)



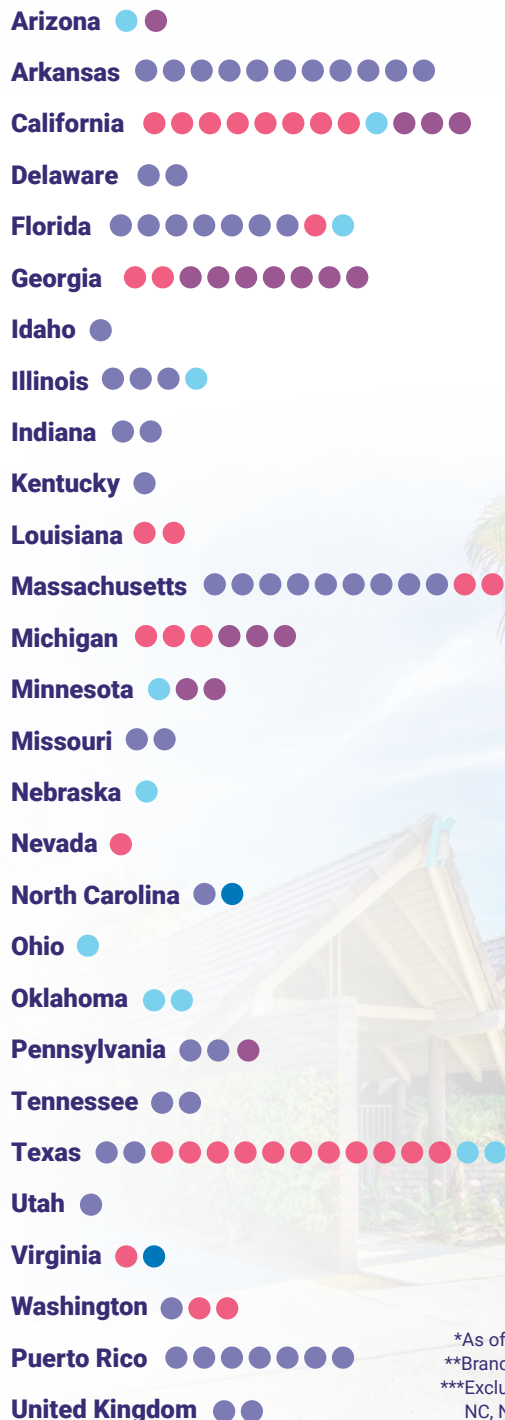
Opened in Louisiana
(December 2025)

A Steadfast Commitment to Increasing Access

Expanding outpatient capacity strengthens our network, allowing us to better reach individuals facing logistical or personal barriers to care. Growing outpatient offerings like these is essential for providing care that fits patients' lives. Historically, people may have avoided treatment options due to stigma, fear and limited availability. We are helping change that perception by making outpatient care easier to access and less disruptive to work, school and family life.

We remain dedicated to advancing growth in this sector, building a scalable and replicable national outpatient behavioral health and substance use disorder treatment delivery system.

UHS Behavioral Health Outpatient Locations*



*As of February 25, 2026

**Branches at secondary sites

***Excludes five Thousand Branches Wellness locations in MO, NC, NV, SC and TX that currently only offer virtual services

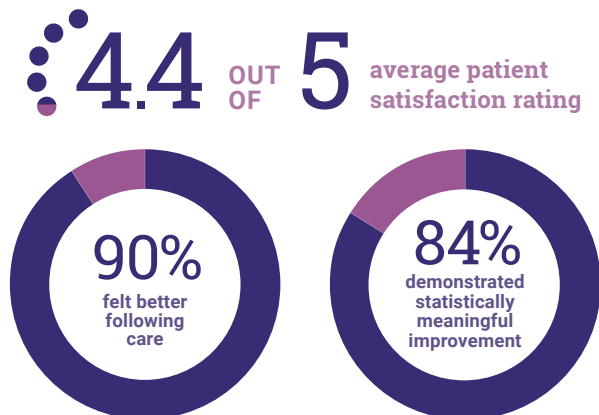
Championing a **CULTURE** of Achievement and Connection

Quality Reporting

In CMS' Quality Reporting requirements, our facilities are compared to over 1,300 inpatient psychiatric providers across the U.S. Our results met or exceeded the national averages in 9 out of 11 indicators.*

During the year, the division earned favorable feedback from patients and/or informants participating in our satisfaction surveys and clinical outcomes assessments.

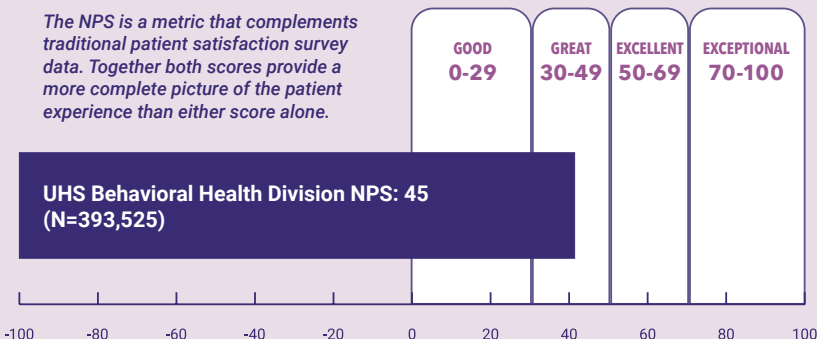
**Based on the latest CMS data available (2023)*



Net Promoter Score

Net Promoter Score (NPS) measures the loyalty of consumers using the question: **"How likely would you be to recommend this facility to a friend or family member?"**

In 2025, the Behavioral Health Division's NPS was 45 on a scale of -100 to 100. This score is considered great by industry standards.



Referral Source Satisfaction

The division is committed to delivering the best possible referral partner experience and objectives through collaboration, communication, quality and consistent execution. During the year, we received more than 9,900 referral source satisfaction surveys, 85% of which indicated that a UHS facility was their 'provider of choice.' We also earned high marks for the responsiveness of our teams and the quality of our care interactions.

Average referral source satisfaction rating



Average referral source care coordination overall rating



Average referral source helpfulness of staff rating



Empowering Student Success

Our dedicated and innovative educators, support staff and administrators proudly guided 171 students in fulfilling their high school requirements. By embracing personalized education strategies that blend classroom instruction, online platforms and community-based learning, we elevated student achievement. Notably, 84% of parents and guardians affirmed that our academic team genuinely cares about their children.

Data was captured in 2025 through Mental Health Outcomes, LLC, which benchmarks a variety of quality metrics for psychiatric hospitals across the United States.

Stories of Healing and Hope

In Our Patients' Words

GRATITUDE FOR A CHANGED LIFE

"For anyone considering the Patriot Support Program, I cannot emphasize enough how life-changing this experience can be. The program at **Cedar Springs** is structured to equip you with critical tools for both recovery and long-term mental health stability. The therapist is highly skilled in guiding participants through emotional exploration and cognitive restructuring, helping to uncover the root causes of addiction and mental health struggles."

TIMOTHY L.
Cedar Springs Hospital
Colorado Springs, CO



FROM DESPAIR TO HOPE

"Before walking into this place, I had no idea what to expect. All I knew was that I needed help. I was terrified. I felt hopeless, lost and in great despair. With help from this program, I found hope, inspiration and the desire to dream again. I want to thank the staff from the bottom of my heart. Your enthusiasm and genuine care for me has made a world of difference. Your guidance and support have helped me navigate through my challenges and obstacles with confidence. You have made such a huge impact on my life, and I will forever be grateful."

GRATEFUL PATIENT
Metropolitan Behavioral Health
Dearborn, MI



SUPPORT THAT CHANGES LIVES

"Reflecting on my time at **River Vista**, I can't help but feel a deep sense of gratitude for the exceptional care I received. From the moment I walked through their doors, I was met with a team of professionals whose patience and support were unwavering. If I ever find myself in need of support again, I have no doubt that River Vista will be my first choice. I am forever grateful for the positive impact they've had on my life."

GRATEFUL PATIENT
River Vista Behavioral Health
Madera, CA



ANOTHER CHANCE AT RECOVERY

"I first came here for help with substance use disorder and was on the detox unit. When I left, I was connected with treatment providers and with resources for recovery groups in the community. I was very successful for a long time. A few years ago, I came back for another trip through detox, and that has been very successful. The overall treatment has been excellent – from the doctors and nurses to the therapists and recreation therapist – including the care I received for my mental health diagnosis."

JOHN E.
The Carolina Center for Behavioral Health
Greer, SC



A Specialized Approach to Recovery and Mental Health

With locations across the country, **Foundations Recovery Network** is dedicated to providing evidence-based, integrated treatment for co-occurring mental health and substance use disorders through residential programs, outpatient services and partial hospitalization programs. At the core of our approach is treating the whole person – pairing mental health and substance use therapies to help patients reach the root of their challenges with the goal of achieving lasting recovery.



Recognized for Excellence in Addiction Treatment

Seven UHS subsidiaries have earned a spot on *Newsweek's* Best Addiction Treatment Centers 2025 list, a recognition that underscores the importance of accessible, high-quality support for individuals seeking recovery. To identify top providers, *Newsweek* partnered with Statista to evaluate facilities in 25 states, expanding this year's list to 420 centers, up from 400 in 2024.



UHS subsidiaries recognized in 2025 include:

Arizona: Calvary Healing Center

Georgia: Black Bear Lodge; Talbott Recovery

Kentucky: The Ridge Behavioral Health System; The Brook Hospital – KMI

Michigan: Skywood Recovery

Minnesota: PRIDE Institute (now known as Foundations Minnesota)

Hanover Hill Behavioral Health leadership team and members of Three Rivers Behavioral Health team stand together in support of mental health awareness and suicide prevention.

A Trauma-Informed Approach to Care

UHS continued its emphasis on trauma-informed care throughout our behavioral health services – an approach that recognizes how trauma shapes a person's experiences and responses. Through training, consistent messaging and active leadership engagement, we are strengthening our focus on safety, trust and respect to create environments where healing can take root.



An Ongoing Commitment to Suicide Prevention

UHS continues its longstanding partnership with the National Action Alliance for Suicide Prevention, reinforcing our commitment to effective, compassionate prevention efforts. As communication plays a critical role in shaping help-seeking behavior, UHS supports messaging that builds resiliency and encourages connection. In 2025, 988 received more than 8 million contacts from help seekers via call, text, chat and ASL videophone.

Through strong community partnerships, adoption of the #BeThe1To messaging campaign and engagement from leadership at every level, UHS promotes a culture of kindness, empathy and connection as essential elements in reducing suicide risk nationwide.



A Nationwide Network of **MILITARY SUPPORT**



In Fall 2025, Canyon Ridge Hospital hosted members of the Patriot Support Programs Advisory Board and Behavioral Health Division leaders. Left to Right: Karen E. Johnson; Kelly Loeffler; Jerry L. Fenwick, MD; David Shulkin, MD; Dr. Frank Drummond; Bruce Green, MD, MPH; Bruce Gillingham, MD; Matt Peterson; Ronald Place, MD; Angela Blue; Matt Mueller; and Alexei Kambalov.



The UHS Patriot Support Programs (PSP) provide a nationwide network

of care for the military community, and includes more than 30 PSP-designated UHS behavioral health facilities with services tailored for active-duty service members, veterans and their families.

Our specialized PSP services are designed to address the effects of combat stress, post-traumatic stress, depression, substance use disorder and other behavioral health issues.

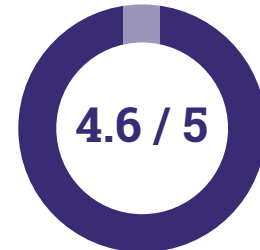
Many of our programs and services are delivered by former military personnel, providing real-world experience, understanding and connection. Further, as a contracted TRICARE® and VA Community Care Network provider, there are ongoing opportunities to provide services for the millions of active-duty service members, veterans and their families globally.

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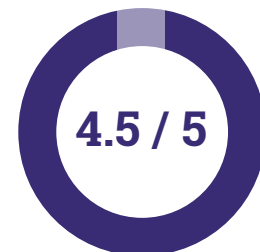


UHS is proud to be a founding member of the Veteran Jobs Mission, a coalition committed to helping veterans build meaningful careers in the private sector. What began in 2011 with 11 companies pledging to hire 100,000 veterans has grown to more than 315 member organizations reporting over 1 million veteran and military spouse hires. UHS is honored to contribute to this progress, having hired nearly 1,500 veterans across our U.S. subsidiaries last year.

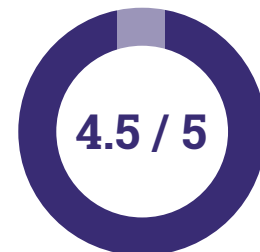
PSP Patient Satisfaction Active-Duty and Veteran Inpatients Only January 2025 to December 2025



"I was treated with dignity and respect"



"I feel better now than when I was admitted"



"Overall I was satisfied with my treatment"

Data was captured in 2025 through Mental Health Outcomes, LLC, which benchmarks a variety of quality metrics for psychiatric hospitals across the United States.

Pioneering **INNOVATION** To Transform the Patient Experience

Ongoing Advances in Electronic Health Records Rollout

UHS continues to roll out the Oracle Health electronic health record (EHR) system across our behavioral health facilities. Building on years of experience using the technology in our acute care hospitals, this multiyear initiative for behavioral health is designed to improve care coordination and operational efficiencies, enhance patient safety and modernize a historically paper-based sector. Pilot implementations began in late 2022, and phased implementation is continuing. By December 2025, installation was complete at 23 of our facilities with eight more planned in the coming year.



In August, SummitRidge Hospital celebrated the launch of their EHR system. Left to Right: Michael Kahler, Dr. Frank Drummond, Karen E. Johnson, Vernell Nunn, Chris Whitt and Dr. Alf Bergman.

Enhancing Patient Safety With Electronic Rounding Technology

Twenty-nine of our behavioral health facilities have implemented electronic rounding technology including proximity-based rounding and location sensing. Using a combination of patient wearables, staff devices and clinical operations dashboards, this technology helps to ensure timely and compliant patient observations by providing reminders and alerts so that required rounds are completed efficiently. The rollout of this technology continues, with ongoing monitoring of key metrics in participating facilities.

Adding Efficiencies With Easier Scheduling

TimeTap, a leading appointment-scheduling software, helps us enhance operational efficiency and improve both the staff and patient experience. By using an automated, user-friendly interface for our outpatient programs, we helped reduce both administrative tasks and scheduling conflicts, leading to better resource use. By early 2025, 28 facilities were on board; we added 23 last year and have 12 more in progress. The adoption will continue in 2026 and beyond.

Reflections App: Post-Discharge Connection

To support patients in their behavioral health journey, we developed the Reflections Behavioral Health Companion app. This tool helps patients stay engaged after discharge while providing us with valuable insights into long-term recovery trends.

To date, this program has more than 3,500 registered users who have contributed thousands of data points, creating a strong foundation to understand recovery after discharge. Early findings are shared through case studies, illustrating common recovery patterns by combining daily check-ins, clinical assessments and treatment data for a comprehensive view of patient progress.



BOARD OF DIRECTORS



Left to Right (Standing): Nina Chen^{2,6};
Marc D. Miller^{3,4}; Alan B. Miller^{3*,4*};
Eileen C. McDonnell^{1*,2*,3,5,7};
Elliot J. Sussman, MD^{1,2,5*,6*}
(Seated): Maria Singer^{1,4,5,6};
Warren J. Nimetz^{3,4}

Committees of the Board: ¹Audit Committee,
²Compensation Committee, ³Executive Committee,
⁴Finance Committee, ⁵Nominating and
Governance Committee, ⁶Quality and Compliance
Committee, ⁷Lead Director, *Committee Chairperson

Learn more: [uhs.com/about-uhs/leadership](https://www.uhs.com/about-uhs/leadership)

FACILITY LOCATIONS

UNITED STATES

Alabama | Alaska | Arizona
Arkansas | California
Colorado | Connecticut
Delaware | District of Columbia
Florida | Georgia | Idaho
Illinois | Indiana | Iowa
Kentucky | Louisiana
Massachusetts | Michigan
Minnesota | Mississippi
Missouri | Nebraska | Nevada
New Jersey | New Mexico
North Carolina | North Dakota
Ohio | Oklahoma | Oregon
Pennsylvania | South Carolina
Tennessee | Texas
Utah | Virginia | Washington
West Virginia | Wisconsin
Wyoming

PUERTO RICO

UNITED KINGDOM

England

Berkshire | Bristol | Cheshire
County Durham | Derbyshire
Dorset | Essex
Gloucestershire | Hampshire
Hertfordshire | Kent
Lancashire | Leicestershire
Lincolnshire | London
Greater Manchester | North Yorkshire
Northumberland | Nottinghamshire
Somerset | South Yorkshire
Staffordshire | Suffolk | Surrey
Teesside | West Midlands | West Yorkshire

Scotland

Angus | Dumfries and Galloway
Stirling

Wales

Carmarthenshire | Denbighshire
Flintshire | Gwent

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