

Fact Sheet

Name: Universal Health Services, Inc. (UHS)

Founded: 1979

Headquarters: King of Prussia, Pennsylvania

President & CEO: Marc D. Miller

Employees: 101,500

Stock Symbol: UHS (NYSE)

2025 Revenues: \$17.4 Billion

Business Segments:

- [Acute Care Division](#)
- [Behavioral Health Division](#)

Website: www.uhs.com

About Universal Health Services, Inc.

Founded in 1979 by Executive Chairman Alan B. Miller, Universal Health Services, Inc. (NYSE: UHS) is one of the largest and most respected providers of hospital and healthcare services in the U.S. and the United Kingdom. Under the leadership of President and CEO Marc D. Miller, UHS continues its legacy as a pioneer and leader in the industry. We attribute our longevity and success to an unwavering commitment to putting patients first [in all the communities](#) we are proud to call home.

UHS and its affiliates provide superior quality care across more than 540 acute care hospitals, behavioral health facilities, outpatient facilities and ambulatory care access points across the U.S., Puerto Rico and the United Kingdom. UHS also offers health insurance plans through [Prominence Health](#) and manages physician services through [Independence Physician Management](#).

UHS strives to be a provider and employer of choice, committed to continually enhancing our programs and services to meet the evolving needs of patients, staff and partners. To support this goal, UHS consistently invests in equipment, facility expansions and renovations – totaling more than \$2.7 billion in the past three years - to modernize facilities, improve safety and elevate the patient and staff experience.

Our commitment to innovation is reflected in strategic investments, including Hippocratic AI's safety-centered AI solutions, partnerships with vendors utilizing AI applications and support for in-house developments. In 2025, we launched Agentic AI to improve post-discharge support and reduce readmissions. Moving forward, UHS will continue to leverage AI and advanced technologies aimed to support patients and enhance quality and operational efficiency, all while preserving the human touch that defines our care.

We also provide billions of dollars annually in uncompensated/charity care to Acute Care patients, while supporting and volunteering time with numerous leading philanthropic organizations both nationally and locally.

Through its Subsidiaries, UHS Operates¹:

- 29 Inpatient Acute Care Hospitals
- 35 Freestanding Emergency Departments
- 13 Acute Care Outpatient Centers and 1 Surgical Hospital
- 346 Inpatient Behavioral Health Facilities
- 119 Outpatient Behavioral Health Facilities

Our Mission:

To provide superior quality healthcare services that:
PATIENTS recommend to family and friends,
PHYSICIANS prefer for their patients,
PURCHASERS select for their clients,
EMPLOYEES are proud of, and
INVESTORS seek for long-term returns.

Our Principles:

We provide superior quality patient care.
We value each member of our team and all their good work.
We are committed to being a highly ethical healthcare provider.
We are devoted to serving our local community.

Business and Financial Stewardship Recognition:

UHS is respected for its financial stewardship and business success in the healthcare industry. The company has built an impressive record of achievement and performance, growing since inception into a *Fortune* 500² corporation with annual revenues of \$17.4 billion in 2025. UHS has been recognized with awards and esteemed rankings including:

- **Fortune** World's Most Admired Companies² for 16 Years in a Row (including 2026)
- **Forbes'** Global 2000 World's Largest Public Companies (2025); #355 among U.S. companies
- **Forbes'** America's Best-in-State Employers 2025 (Nevada)
- **Newsweek / Plant-A Insights Group's** America's Greatest Companies 2025
- **Newsweek/Plant-A Insights Group's** America's Greatest Workplaces for Culture, Belonging and Community 2026
- **Philadelphia Business Journal's** Largest Hospitals & Health Systems in Greater Philadelphia (7th in 2025)
- **Philadelphia Business Journal's** Largest Public Companies in the Philadelphia area (#6 in 2025)
- **Press Ganey's** Human Experience (HX) Guardian of Excellence Award® - Consumer Experience
- Marc D. Miller was named among **CEOWORLD** magazine's list of the World's Most Influential CEOs and Business Executives of 2024, **Philadelphia Business Journal's** 2024 Most Admired CEOs, **Becker's Hospital Review's** 2025 Great Leaders in Healthcare and **The CEO Forum Group's** Top 10 CEOs Transforming Healthcare in America – Operational Excellence.
- UHS founder and Executive Chairman, Alan B. Miller, named to the **Modern Healthcare's** '100 Most Influential People in Healthcare' list for 17 consecutive years (2003-2019)

UHS Clinical Quality Reputation, Accomplishments and Awards:

We have a longstanding, independently validated and evidence-based record of providing quality healthcare services to patients and their families:

- All UHS hospitals are accredited by independent organizations, including The Joint Commission (TJC) and/or Commission on Accreditation of Rehabilitation Facilities (CARF), whose rigorous clinical assessment protocols are widely respected throughout the healthcare industry. Many facilities also hold advanced specialty accreditations.

¹ As of Feb. 25, 2026

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Acute Care Division (medical-surgical hospitals, freestanding emergency rooms and other outpatient centers)

Across the division, many quality awards and recognitions have been attained in the past three years, including:

- **The Leapfrog Group** “A” Hospital Safety Grade and Top Teaching Hospital designations
- **Newsweek/Statista’s** World’s Best Hospitals – United States
- **U.S. News & World Report’s** Best Regional Hospitals
- **Forbes’ 2026 Top Hospital award**
- **Healthgrades®** Patient Safety Excellence Award™ recognizing hospitals in the top 5% in the nation for patient safety, with lowest occurrences of 14 preventable patient safety events
- **Women’s Choice Awards** for 100 Best Hospitals for Patient Experience and America’s Best Hospitals for Patient Safety

Cardiology/Stroke

- **The Joint Commission (TJC)** and the **American Heart Association® (AHA)/American Stroke Association®(ASA)’s** Advanced Certification as Acute Heart Attack Ready and as a Primary Stroke Center
- **AHA’s** Commitment to Quality award
- **AHA/ASA’s** Get With The Guidelines® Stroke Gold Plus with Target: Stroke Honor Roll Elite Plus, Stroke Gold Plus with Advanced Therapy and AHA/ASA’s Stroke Gold Plus Quality Achievement Award
- **AHA’s** Get With the Guidelines® Rural Stroke Gold Quality Achievement Award
- **AHA/ASA’s** Get With The Guidelines® Coronary Artery Disease NSTEMI Gold
- **AHA/ASA’s** Get With The Guidelines® Coronary Artery Disease STEMI Referring Gold Plus Award and Coronary Artery Disease STEMI Receiving Center Gold Plus
- **National Cardiovascular Data Registry/American College of Cardiology**, Chest Pain, Myocardial Infarction Registry, Platinum Performance Achievement Award
- **Healthgrades®** America’s 100 Best Hospitals for Coronary Intervention
- **Healthgrades®** Five Star Recipients for Carotid Surgery, Coronary Interventional Procedures and Pacemaker Procedures
- **U.S. News & World Report’s** High Performing award for Abdominal Aortic Aneurysm Report, Arrhythmia, Heart Attack, Heart Failure, Pacemaker Implantation and Stroke
- **Women’s Choice Awards for** America’s Best Hospitals for Heart Care and Stroke Care

Orthopedics

- **Newsweek/Statista’s** America’s Best Physical Rehabilitation Centers
- **U.S. News & World Report’s** Best Ambulatory Surgery Center – High Performing Orthopedics & Spine
- **U.S. News & World Report** Best Hospital Rankings’ High Performing award for Hip Fracture, Hip Replacement and Knee Replacement
- **Women’s Choice Award®** for Best Hospitals for Knee and Hip Replacement

Women’s Health

- **Healthgrades®** Five Star Recipients for C-Section Delivery, Gynecologic Procedures and Hysterectomy
- **Newsweek/ Statista’s** America’s Best Maternity Hospital
- **TJC’s** Gold Seal of Approval and Advanced Certification for Perinatal Care
- **U.S. News & World Report’s** High Performing award for Maternity Care (Uncomplicated Pregnancy)
- **Women’s Choice Awards for** America’s Best Hospitals for Mammogram Imaging Center, Obstetrics, and Women’s Services

Surgery

- **American College of Surgeons'** Level 1 and II Trauma Center designations
- **American College of Surgeons'** National Surgical Quality Improvement Program
- *Newsweek/Statista's* America's Best Ambulatory Surgery Centers
- **Surgical Review Corporation's** Center of Excellence in Robotic Surgery and Minimally Invasive Surgery accreditations
- **U.S. News & World Report** Best Ambulatory Surgery Center – High Performing for Orthopedics & Spine and High Performing Colonoscopy & Endoscopy
- *US News & World Report* Best Hospital Rankings' High Performing designation in Prostate Cancer Surgery
- **Women's Choice Awards** for America's Best Hospitals for Bariatric Surgery and Minimally Invasive Surgery

Behavioral Health Division (inpatient, partial hospitalization, outpatient, residential and telehealth treatment programs)

The division continues to achieve positive and recognition for quality care:

- UHS BH Medicare hospitals participate in CMS' Inpatient Psychiatric Facility Quality Reporting Program (IPFQR) used by approximately 1,450 psychiatric providers across the U.S. to measure a broad set of evidence-based clinical practices linked to positive patient outcomes and are published on CMS' Hospital Compare web site. **UHS BH hospitals' aggregated results regularly exceed national averages for key metrics.**
- We collected more than 400,000 patient satisfaction surveys in 2025. On a five-point scale (1 being low and 5 being high), **UHS patients rated their overall satisfaction during this period at 4.4³.**
- According to the 2025 patient satisfaction surveys, 90% reported feeling better after care, while 89% reported that they were treated with dignity and respect. Additionally, 89% report that their treatment goals and needs were met³.
- We measure loyalty using the question, "How likely would you be to recommend this facility to a friend or family member?" In 2025, the UHS Behavioral Health Division's Net Promoter Score was 45, which represents the **percentage** of promoters minus the **percentage** of detractors. This score is considered great by industry standards³.
- **Black Bear Lodge (GA), Calvary Healing Center (AZ), Foundations Minnesota (formerly PRIDE Institute) (MN), Skywood Recovery (MI), Talbott Recovery (GA), The Brook Hospital – KMI (KY) and The Ridge Behavioral Health System (KY)** appeared on *Newsweek/Statista's* America's Best Addiction Treatment Centers 2025 list.
- **St. Louis Behavioral Medicine Institute** received the 2026 Evernorth® Behavioral Health Center of Excellence designation for Eating Disorders.
- **Cygnnet** facilities consistently maintain our high standards across the portfolio. In 2025, 84% of its services evaluated earned an "Outstanding" or "Good" rating by regulators.

Revision Date: March 2026

³ UHS' Our Impact in 2025 - By the Numbers

For the latest news, visit the UHS Newsroom: <https://www.uhs.com/about-uhs/newsroom/>

For additional information on awards and accolades, please visit the Our Quality pages:

- <https://uhs.com/about-universal-health-services/awards/>
- <https://uhs.com/our-quality/acute-care-quality/>
- <https://uhs.com/our-quality/behavioral-health-quality/>

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