

Fact Sheet

About Universal Health Services, Inc.

Founded in 1979 by Executive Chairman Alan B. Miller, Universal Health Services, Inc. (NYSE: UHS) is one of the largest [and most respected](#) providers of hospital and healthcare services in the U.S. and the United Kingdom. Under the leadership of President and CEO Marc D. Miller, UHS continues to be a pioneer and leader in the industry. We attribute our longevity and success to an unwavering commitment to putting patients first [in all the communities](#) we are proud to call home.

UHS and its affiliates provide superior quality care across more than 400 acute care hospitals, behavioral health facilities, outpatient facilities and ambulatory care access points across the U.S., Puerto Rico and the United Kingdom. UHS also offers health insurance plans through [Prominence Health](#) and manages physician services through [Independence Physician Management](#).

UHS strives to be a provider and employer of choice, and we are committed to continually enhancing our programs and service offerings to meet the needs of patients, staff and partners. To this end, UHS consistently invests (including more than \$2.4 billion in the past three years) in facility and technology upgrades to drive innovation, improve safety and optimize the patient experience.

We also provide billions of dollars annually in uncompensated/charity care to Acute Care patients, while supporting and volunteering time with numerous leading philanthropic organizations nationally and locally.

Through its Subsidiaries, UHS Owns and Operates¹:

- 29 Inpatient Acute Care Hospitals
- 33 Freestanding Emergency Departments
- 10 Acute Care Outpatient Centers and 1 Surgical Hospital
- 331 Inpatient Behavioral Health Facilities
- 16 Outpatient Behavioral Health Facilities

2024 Patients Treated:

- Approximately 3.7 million

2024 Employees:

- Approximately 99,000 people

2024 Revenues:

- \$15.8 billion

Our Mission:

To provide superior quality healthcare services that:
PATIENTS recommend to family and friends,
PHYSICIANS prefer for their patients,
PURCHASERS select for their clients,
EMPLOYEES are proud of, and
INVESTORS seek for long-term returns.

Our Principles:

We provide superior quality patient care.
We value each member of our team and all their good work.
We are committed to being a highly ethical healthcare provider.
We are devoted to serving our local community.

¹ As of April 15, 2025

Business and Financial Stewardship Recognition:

UHS is respected for its financial stewardship and business success in the healthcare industry. The company has built an impressive record of achievement and performance, growing since inception into a Fortune 500 corporation with annual revenues of \$15.8 billion in 2024. UHS has been recognized with awards and esteemed rankings including:

- **Fortune** magazine World's Most Admired Companies for 15 Years in a Row (including 2025)
- **Fortune 500** (#271 in 2025)
- **Forbes** Magazine's Global 2000 World's Largest Public Companies (2025); #355 among U.S. companies
- **Forbes** Magazine's America's Best-in-State Employers 2025
- **American Opportunity Index** - Top 100 Employers of Choice, a measurement of how well America's largest companies drive economic mobility and positive career outcomes for their employees (#56 out of 100; #1 in Medical Care Facilities category in 2024)
- **Newsweek / Statista's** America's Greatest Companies 2025
- **Philadelphia Business Journal's** Largest Hospitals & Health Systems in Greater Philadelphia (#7 in 2025)
- **Philadelphia Business Journal's** Largest Public Companies in the Philadelphia area (#6 in 2025)
- **Modern Healthcare's** Largest Hospital Systems (#20 in 2024)
- Marc D. Miller named among **CEOWORLD** magazine's list of the World's Most Influential CEOs and Business Executives of 2024, **Philadelphia Business Journal's** 2024 Most Admired CEOs and **The CEO Forum Group's** Top 10 CEOs Transforming Healthcare in America in 2023.
- Marc D. Miller and Steve Filton, Executive Vice President and Chief Financial Officer, were also recognized among **Becker's Hospital Review** list of top performing CEO/CFO for health systems and hospitals.
- Marc D. Miller named to the **Modern Healthcare's** '100 Most Influential People in Healthcare' (2022)
- Alan B. Miller named to the **Modern Healthcare's** '100 Most Influential People in Healthcare' for 17 consecutive years (2003-2019)

UHS Clinical Quality Reputation, Accomplishments and Awards:

We have a longstanding, independently validated and evidence-based record of providing quality healthcare services to patients and their families:

- All UHS hospitals are accredited by independent organizations, including The Joint Commission (TJC) and/or Commission on Accreditation of Rehabilitation Facilities (CARF), whose rigorous clinical assessment protocols are widely respected throughout the healthcare industry. Many facilities also hold advanced specialty accreditations.

Acute Care Division (medical-surgical hospitals, freestanding emergency rooms and other outpatient centers)

Across the division, many quality awards and recognitions have been attained in the past three years, including:

- **The Leapfrog Group** "A" Hospital Safety Grade, Top General and Top Teaching Hospital designations
- **Newsweek/Statista's** World's Best Hospitals – United States
- **U.S. News & World Report's** Best Regional Hospitals
- **Healthgrades®** Patient Safety Excellence Award™ recognizing hospitals in the top 10% in the nation for patient safety, with lowest occurrences of 14 preventable patient safety events
- **Healthgrades®** Outstanding Patient Experience Award™ for overall patient experience based on nine measures, including hospital cleanliness, noise levels, post-discharge care instructions, among others
- **Press Ganey's** Human Experience (HX) Guardian of Excellence Award® – Emergency Department Site for Patient Experience.

- **Women's Choice Awards** for 100 Best Hospitals for Patient Experience and America's Best Hospitals for Patient Safety

Cardiology/Stroke

- **The Joint Commission (TJC)** and the **American Heart Association® (AHA)/American Stroke Association®(ASA)**'s Advanced Certification as a Primary Heart Attack Center
- **AHA/ASA's** Get With The Guidelines Gold Plus Heart Failure Award
- **American Heart Association®** Mission: Lifeline® Gold Plus STEMI Receiving Center Quality Achievement Award and Mission: Lifeline® Gold NSTEMI Quality Achievement Award
- **National Cardiovascular Data Registry/American College of Cardiology**, Chest Pain, MI Registry, Platinum Performance Achievement Award
- **Healthgrades®** Five Star Recipients for Carotid Surgery, Coronary Bypass Surgery, Coronary Interventional Procedures and Heart Failure
- **Women's Choice Awards** for America's Best Hospitals for Heart Care and Stroke Care

Orthopedics

- **TJC's** Gold Seal of Approval for Advanced Certification for Total Hip and Total Knee Replacement
- **Healthgrades®** Five Star Recipients for Hip Fracture
- **Newsweek/Statista's** America's Best Physical Rehabilitation Centers
- **Uniform Data System for Medical Rehabilitation** (now part of Netsmart) top 10% of inpatient rehabilitation facilities in the United States

Women's Health

- **Healthgrades®** Five Star Recipients for C-Section Delivery, Gynecologic Procedures and Hysterectomy
- **Newsweek/ Statista's** America's Best Maternity Hospital
- **TJC's** Gold Seal of Approval and Advanced Certification for Perinatal Care (2024)
- **U.S. News & World Report's** High Performing award for Maternity Care (Uncomplicated Pregnancy)
- **Women's Choice Awards** for America's Best Hospitals for Comprehensive Breast Cancer Center, Mammogram Imaging Center, Obstetrics and Women's Services

Surgery

- **American College of Surgeons'** Level 1 and II Trauma Center designations
- **Healthgrades®** Five Star Recipients for Appendectomy, Gallbladder Removal Surgery and Spinal Fusion Surgery
- **U.S. News & World Report** Best Ambulatory Surgery Center – High Performing for Orthopedics & Spine and High Performing Colonoscopy & Endoscopy
- **Women's Choice Awards** for America's Best Hospitals for Bariatric Surgery and Minimally Invasive Surgery

Behavioral Health Division (inpatient, partial hospitalization, outpatient, residential and telehealth treatment programs)

The division continues to achieve positive outcomes and to be recognized for quality care:

- UHS BH Medicare hospitals participate in CMS' Inpatient Psychiatric Facility Quality Reporting Program (IPFQR) used by over 1,450 psychiatric providers across the U.S. to measure a broad set of evidence-based clinical practices linked to positive patient outcomes and are published on CMS' Hospital Compare web site. **UHS BH hospitals' aggregated results regularly exceed national averages for key metrics.**

- Nearly 390,000 UHS BH patients completed anonymous patient satisfaction surveys in 2024. On a five-point scale (1 being low and 5 being high), **UHS patients rated their overall satisfaction during this period at 4.4²**.
- According to the 2024 patient satisfaction surveys, 91% reported feeling better after care, while 89% reported that they were treated with dignity and respect. Additionally, 89% report that their treatment goals and needs were met².
- We measure loyalty using the question, “How likely would you be to recommend this facility to a friend or family member?” In 2024, the UHS Behavioral Health Division’s Net Promoter Score was 41, which represents the **percentage** of promoters minus the **percentage** of detractors. This score is considered great by industry standards².
- **Black Bear Lodge (GA), Calvary Healing Center (AZ), Pride Institute (MN), Skywood Recovery (MI), Talbott Recovery (GA), The Brook Hospital – KMI (KY) and The Ridge Behavioral Health System (KY)** appeared on Newsweek/Statista’s America’s Best Addiction Treatment Centers 2025 list.
- **Cygnnet** facilities consistently maintain our high standards across the portfolio. In 2024, 81% of the 95 services evaluated earned an “Outstanding” or “Good” rating by regulators.

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For the latest news, visit the UHS Newsroom: <https://www.uhs.com/about-uhs/newsroom/>

For additional information on awards and accolades, please visit the Our Quality pages:

- <https://uhs.com/about-universal-health-services/awards/>
- <https://uhs.com/our-quality/acute-care-quality/>
- <https://uhs.com/our-quality/behavioral-health-quality/>

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² UHS' Our Impact in 2024 - By the Numbers